

# Lifeline Link-Up

## UNIVERSAL TELEPHONE ASSISTANCE PROGRAMS

### Telephone Assistance Programs for Needy Families:

In order to achieve the goal of universal telephone service, Illinois Telecommunications providers offer assistance to eligible persons to help them to install telephone service and to maintain it on a monthly basis. Two different programs have been established to carry out these objectives.

**LINK UP ASSISTANCE:** The federally funded Link Up Program provides 50% up to a maximum of \$30 as a one-time credit toward installation of residential phone service. Current state programs will provide additional support up to a maximum of \$10.

**LIFELINE ASSISTANCE:** The federally funded Lifeline Program provides a discount of \$1.75 on local service. In addition, the Federal Line Subscriber Charge of \$6.50 is waived for a total monthly credit of \$8.25. "

**ELIGIBILITY REQUIREMENTS:** To be eligible for either program, individuals must participate in one of the following government programs: Medicaid; Food Stamps; Supplemental Security Income (SSI); Federal Housing Assistance; Low-income Home Energy Assistance (LIHEAP); National School Lunch; or Temporary Assistance to Needy Families (TANF).

For more information, contact us at:

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